

Vmware Technical Support Guide

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VMware Technical Support Guide VMware Technical Support Welcome Guide . 4 . Introduction . Welcome to VMware Global Support Services (GSS). Building an Effective Support Relationship . The effectiveness of any support interaction depends upon the technical knowledge, problem - solving skills, and communication skills of both your administrators and our VMware GSS VMware Technical Support Welcome Guide VMware Technical Support Welcome Guide T E C H N I C A L S U P P O R T W E L C O M E G U I D E - S E P T E M B E R 2 0 1 4 / 27 Appendix A: VMware Self-Help Resources Join discussions, ask or answer questions,

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